



COMMUNITY ACTION PARTNERSHIP OF LAKE COUNTY



2021 Report to the Community

*Hope and inspiration through
community action...*

William T. McNeely, Board President

Mary Lockhart White, Executive Director/CEO



north chicago **COMMUNITY DAYS**

MUSIC • FOOD • FUN

August 5-7, 2022



Friday, August 5

MOVIE IN THE PARK

hosted by Foss Park District



Saturday, August 6, 10am - 10pm

Food • Entertainment

Parade • Vendors • Bingo

KidZONE

CONCERT ON THE LAWN and Fireworks

Sunday, August 7, Noon - 7 pm

Gospel Celebration • Food • Vendors

KidZONE

CONCERT ON THE LAWN



**NORTH CHICAGO
COMMUNITY
UNIT SCHOOL DISTRICT 187**

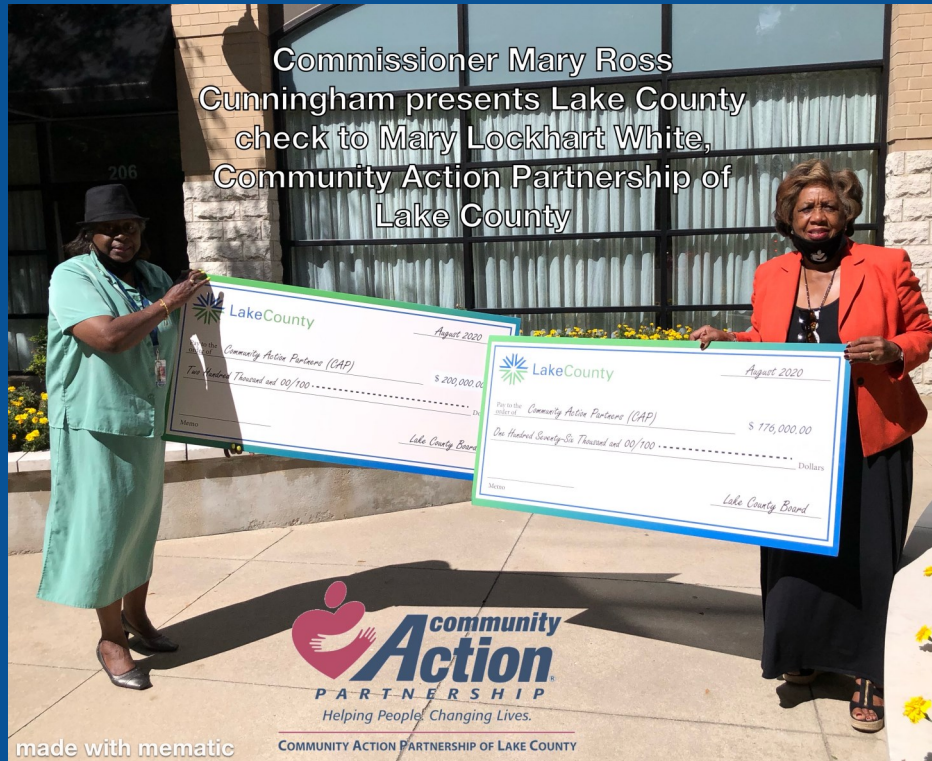


Contact Event Organizers at info@northchicago.org or visit northchicago.org for forms
Hosted by the City of North Chicago, North Chicago School District 187 and Foss Park District

PARTICIPATE AS AN EVENT SPONSOR, FOOD , BUSINESS OR NON-PROFIT VENDOR, AND/OR PARADE PARTICIPANT TODAY!

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



2021 BOARD OF DIRECTORS

William T. McNeely

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Mary Lockhart White, Executive Director/CEO



Mission of Community Action

The Mission of the Community Action Partnership of Lake County is to reduce the causes and effects of poverty, promote self-sufficiency of families and individuals with low incomes and improve the standard of living in the Lake County service area by:

- ◆ Providing valuable education and training services to individuals and families.
- ◆ Providing affordable housing and energy assistance.
- ◆ Provide accessible and tailored business and development services.
- ◆ Advocating for the interests of individuals and families with low incomes.
- ◆ Supporting and coordinating services to other organizations.

HELPING PEOPLE.

CHANGING LIVES.

Letter From the EXECUTIVE DIRECTOR/CEO

THANK YOU!

Community Action Partnership of Lake County (CAPOLC) thanks our corporate and community partners for their support during 2021 and throughout the COVID-19 pandemic. Without you, more than 61,000 hot meals would not have been delivered to the homeless sheltered in Lake County. Your assistance led to more than 10,000 individuals being able to access our food pantry and Pop-Up Drive Through food giveaways.

2021 showed us where the holes are in our society's safety net. With the help of the US Treasury, State and County programs, CAPOLC was able to offer water, waste and trash, and utility payment assistance.

Beginning in 2021, internet services assistance that allows renters to engage in distance learning, telework, and telemedicine and obtain government services was available to eligible households.

There is still much work to be done. CAPOLC is focused on securing new partnerships while strengthening existing relationships. The need for services that we provide is even greater. Many Lake County residents are suffering now for the first time from food insecurity homelessness and even domestic abuse situations.

You can be a part of the solutions!

- ⇒ Donate
- ⇒ Volunteer
- ⇒ Share

OUR HISTORY

Community Action Partnership of Lake County (CAPOLC) is one of 1,000 agencies across the United States established under the Economic Opportunity Act of 1964 to fight America's War on poverty.

For 57 years Community Action Partnership of Lake County has addressed community needs through traditional safety-net services, innovative programming and strategic partnerships.

During our first fifty-five years, traditional services included: Low Income Home Energy Assistance Program (LIHEAP), Head Start Early Childhood Development Program, Youth and Family Services (Self-sufficiency case management, Emergency Assistance, summer camp and a food pantry), Adventure Kids Childcare, Home Weatherization, Retired and Senior Volunteer Program (RSVP) and Affordable Housing programs for low-income residents and Veterans.

During the nineties, CAPOLC purchased 116 single and multi-family housing units to rent as affordable housing. Many single family homes bought by the agency were sold to low-income individuals and families as they became self-sufficient and more importantly, were ready to build assets for the future.

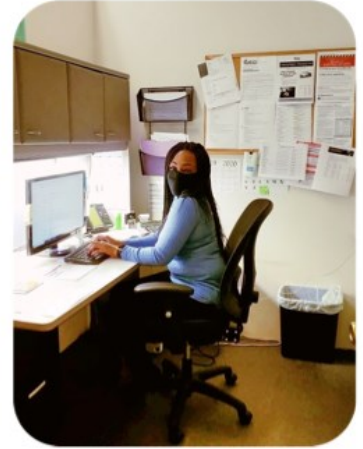
In 2005, CAPOLC established and operated its first social enterprise, CAP Catering Services. CAP Catering Banquets & Dining on Genesee is now located in downtown Waukegan. CAPOLC social enterprises have grown to three businesses that generate revenue to help fulfill our mission.

In 2013, CAPOLC established Community Action Foundation of Northern Illinois to fundraise and secure private grant funding to ensure financial growth for the agency. Later that year, the Agency opened "Changing Lives" Upscale Resale Shop in Zion. Today "Changing Lives" Upscale Resale Shop operates as an-online business with Pop-Up live sales events throughout the County.

As new challenges arise in our communities, CAPOLC responds. Currently, the agency is transitioning 3-bedroom townhouses at Hervey Village in North Chicago, IL into permanent housing for homeless and near homeless US Veterans with children. We have replaced Retired and Senior Volunteer Program (RSVP) with a broader volunteer program, and instituted Community Economic Development and Small Business Incubator programs.



YOUTH & FAMILY SERVICES



Funded by Community Services Block Grant (CSBG). Program eligibility requirements and verification required.

YOUTH & FAMILY SERVICES

Program OVERVIEW

Youth and Family Services provided a range of services to 3,022 low-income Lake County households who attained skills necessary to achieve self-sufficiency, received help with basic needs and obtained utility bill payment assistance.

Annual Backpack Give-away with school supplies

Annual Holiday Gift-Basket Give-away

Medication/Prescriptions

Prescription Eye Glasses

Rent & Mortgage Payment Assistance *Excludes CARES Act funding assistance

Scholarship Program with financial assistance towards 4-year college or vocational training tuition and fees. (Accredited Illinois education institutions only.)

Utility Bill Payment Assistance *Excludes LIHEAP funded assistance



CAP Holiday Basket Giveaway 2021



Resource Fair 2021-Backpack Giveaway

YOUTH & FAMILY SERVICES

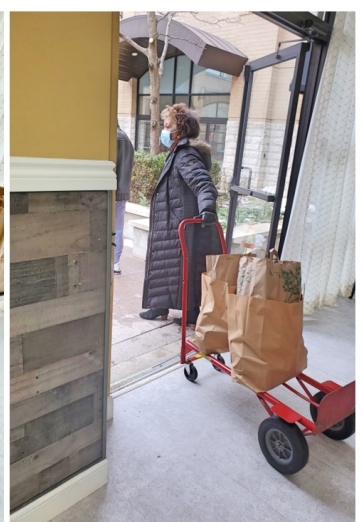
PROGRAM OVERVIEW

2,581 Households

9,713 Individuals

Received food assistance from
Community Action Partnership of
Lake County food pantry and pop-
up curbside food giveaways.

2/1/2021-1/30/2022



FREE FOOD DISTRIBUTION PROGRAMS

Community Action Partnership of Lake County food pantry is a Monday-Friday free food resource for Lake County eligible residents. Food has been pre-packed. Additional meat and perishable items will be added according to family size once the recipient arrives.

Funding provided by Community Services Block Grant (CSBG).

POP-UP Drive Through Food Distribution. During 2021, Community Action Partnership of Lake County offered Curbside Food Pantry services to adhere to social distancing and stay at home orders.

POP-UP Drive Through Locations:

- ◇ Hervey Village, North Chicago
- ◇ Casa de Oración Church, Round Lake
- ◇ New Hope Christian Church, Round Lake Beach
- ◇ North Lake Farms Apartments , Gurnee
- ◇ CAP Catering & Banquets 206 North Genesee St. Waukegan
- ◇ Community Action Partnership of Lake County 213 Water St. Waukegan
- ◇ Community Action Partnership of Lake County 2424 Washington St. Waukegan
- ◇ Waukegan Township, Waukegan
- ◇ Church of Christ, Zion
- ◇ Liberty Temple Zion, Zion

Food Pantry Volunteers:

- ◇ 19th Judicial Circuit-Lake County Adult Probation
- ◇ Congressman Brad Schneider and staff, IL 10th District
- ◇ Harbor Lites Links, The Links Incorporated
- ◇ Oak Street Health
- ◇ Roberti Community House
- ◇ Target-Gurnee, Juli Julkowski, Store Manager

Special Thank you to:

- ◇ ComEd
- ◇ North Shore Gas
- ◇ Northern IL Food Bank
- ◇ PNC Bank

Community Action to Counter Hunger (CATCH)

Lake County CATCH was a coalition of social service providers, non-profit organizations, community-based organizations, and houses of worship committed to ensuring that everyone in our community had enough food to eat during the COVID-19 pandemic.

Lake County CATCH helped deliver groceries, meal boxes, or hot/cold meals to community members who needed to remain at home but didn't have access to the resources they needed (including seniors, those with underlying health conditions, and those who tested positive for COVID-19).

CATCH was funded through private donations. All CATCH services were free of charge.

RENT and MORTGAGE ASSISTANCE

Programs Descriptions

Rental and Mortgage Payment Assistance was offered to eligible tenants and homeowners facing a financial crisis. Rental Assistance was available towards past due rent up to the two months maximum . Applicants must have been eligible to receive Community Services Block Grant (CSBG) assistance. Security deposits are not eligible costs. Tenants living in subsidized housing or with a Section-8 voucher may not be eligible.

Employment Barrier Reduction Pilot Program was introduced in 2021. The program was funded by IL Department of Human Services. Adults who were receiving SNAP, TANF or Medicaid benefits were eligible for \$2,000 in annual household benefits. Rent in arrears over \$1,000 was an allowable cost under the program.

Covid-19 Rent Assistance programs can be found on page 13.

Veterans Housing and Support Services

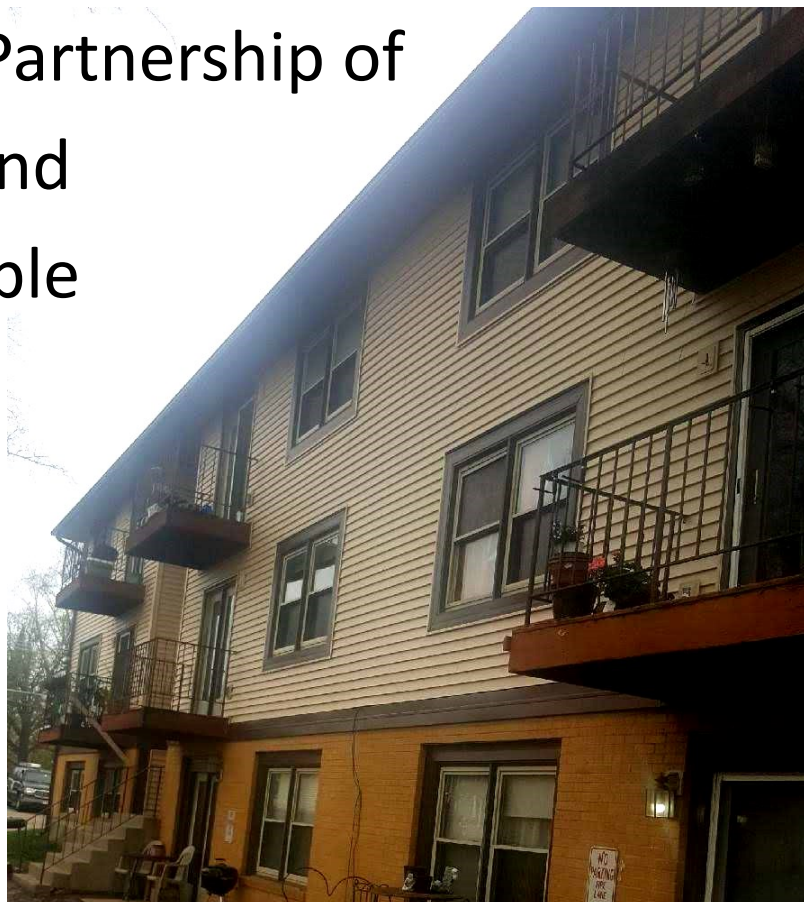


Veterans Housing @Hervey provided housing and support services for US Military Veterans and their children. There is a special emphasis on Women Veterans with children.

The project's goals were to provide stable housing for housing insecure veterans with children and to remove obstacles that prevented veterans from receiving job benefits that can return them to self-sufficiency.

AFFORDABLE HOUSING

Community Action Partnership of Lake County owns and operates **52** affordable housing units in Antioch, North Chicago and Round Lake Beach.



UTILITY BILL PAYMENT Assistance



9,518 Households

Received LIHEAP Assistance from
Community Action Partnership of
Lake County.

7/1/2020-6/30/2021



LIHEAP

and Other Utility Bill Payment Assistance Programs

The Low Income Home Energy Assistance Program (LIHEAP) helps eligible low-income households pay for home energy services. Primary heating fuel sources are natural gas, propane, and electric. Lake County, Illinois residents with a household income that does not exceed 200% of the federal poverty level are income eligible.

The Low Income Home Energy Assistance Program (LIHEAP) Furnace Assistance.

LIHEAP eligible households may qualify for furnace assistance if your heating system is inoperable or determined to be unsafe by the fuel vendor.

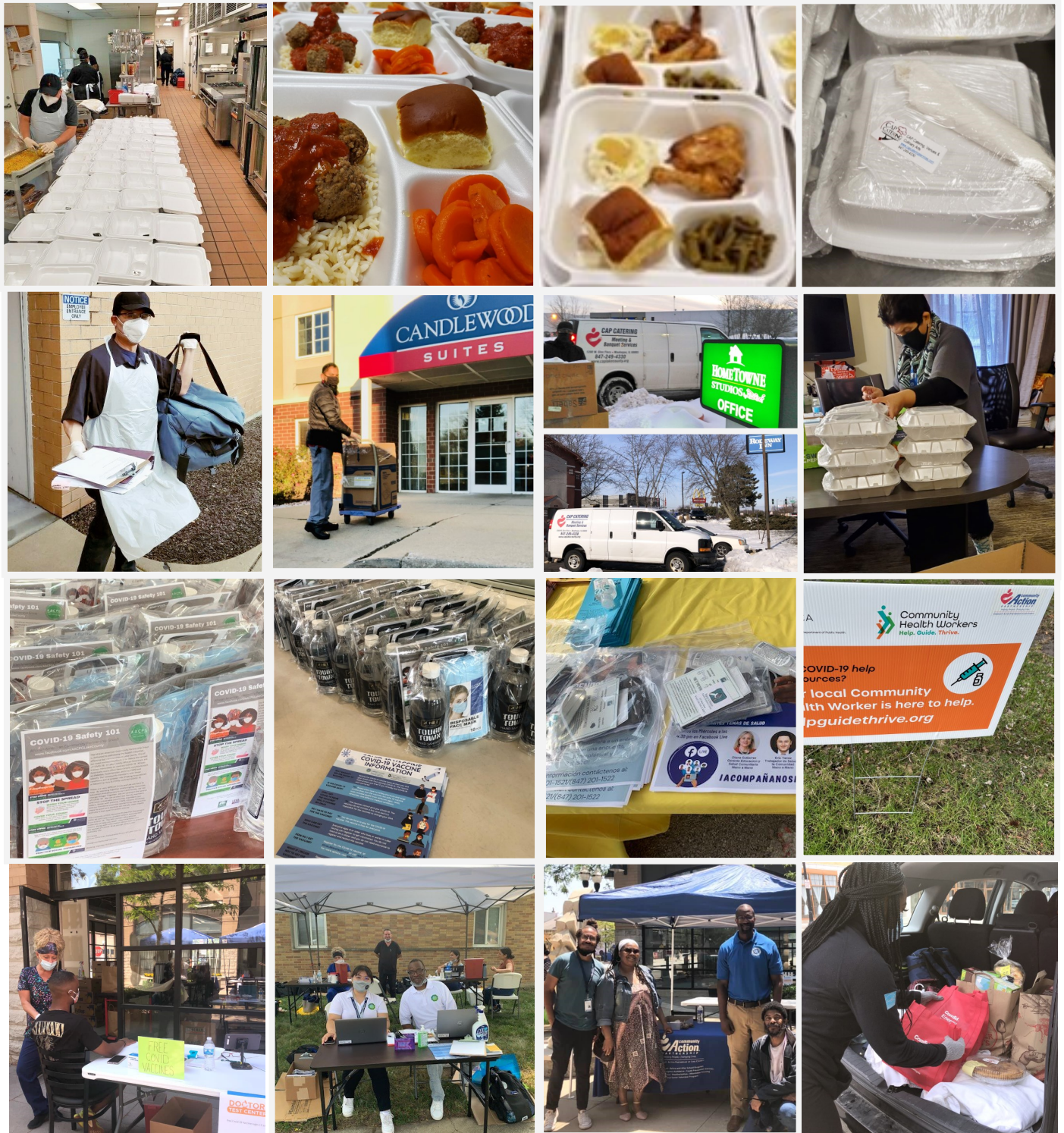
Percentage of Income Payment Plan (PIPP). The Percentage of Income Payment Plan (PIPP) program is a benefit choice within LIHEAP that is available to customers of ComEd, Nicor Gas and North Shore Gas. The PIPP program will enroll you in a budget billing plan. Under this program, the State may pay a portion of your monthly budget bill and you will be required to pay the rest.

NEW in 2021. **Low Income Household Water Assistance (LIHWAP)** Lake County residents also qualified for assistance with their water and wastewater bills if their household was disconnected, in threat of disconnection or if you were more than \$250 in arrears on your current bill. Applicants applied for Low Income Household Water Assistance (LIHWAP) at the same time they completed their 2021-22 LIHEAP application.

NICOR Gas Energy Aide program provides a one-time grant of up to \$300 to pay off account balances. There are eligibility requirements.

North Shore Gas Share the Warmth provides heating grants to limited and fixed-income households. Eligible customers can receive grants of up to \$200 on their bills. There are eligibility requirements.

COVID - 19 RESPONSE



COVID ASSISTANCE Programs Descriptions

*Community Action Partnership of
Lake County cooked and delivered
61,375 HOT MEALS to those housed
and/or incubated in hotels.*

July 2020-March 2022

Community Action Partnership of Lake County cooked and delivered 61,375 hot meals to those housed and/or incubated in hotels during the COVID-19 pandemic. Hot Meals referrals came from PADS, A Safe Place and Lake County Health Department.

Hot Meals Program Partners

- ◇ **A Safe Place**
- ◇ **Community Action to Combat Hunger (C.A.T.C.H.)**
- ◇ **Emergency Food and Shelter Program (EFSP)**
- ◇ **Employee Connections**
- ◇ **Lake County CARES**
- ◇ **Roberti Community House**
- ◇ **PADS**
- ◇ **United Way LC Lake County Community Trust Collaboration**

COVID-19 Assistance Programs

Collaborators and Partners

Community Action to Combat Hunger (C.A.T.C.H.) is a coordinated group of community organizations. This group identified the need for additional resource support and access points to provide nutritional distribution to match the increased community needs during COVID-19 pandemic. Through the C.A.T.C.H program, CAP Catering Services cooked and delivered 284 hot meals in 2021 to Lake County residents who experienced a loss of revenue or housing due to COVID-19.

Lake County Community Health Ambassador As Community Health Ambassadors, Community Action Partnership of Lake County helped encourage community members register on Lake County's Vaccination Portal, AllVax.lakecohealth.org and helped them register if needed. We also shared resources about the vaccine and getting vaccinated in Lake County. Agency Community Health Ambassadors hosted vaccine events and promoted vaccination registration through our social media, and newsletters.

United Way LC / Lake County Community Trust Collaboration Community Action Partnership of Lake County provided hot meals for the homeless population served by PADS. During the COVID-19 pandemic, PADS has been working with local hotels to provide emergency shelter to anyone who was in need. All clients in individual accommodations were connected to a Case Manager who provided a referral for a hotel stay or worked with them to find a more appropriate housing solution. Due to social distancing requirements, congregate meals were no longer an option for this population. Community Action Partnership of Lake County with additional funding from **Lake County** and the **Emergency Food and Shelter Program (EFSP)** provided **33, 729** hot meals during the pandemic to individuals and families sheltered by PADS and A Safe Place. In addition to cooking individual meals, our program also delivered to each of the Lake County hotels in which their clients were housed.

Grants

COVID Housing Relief Program. CDBG-CV, CDBG CHRP

The purpose of the COVID Housing Relief Programs was to provide direct financial assistance and services to Lake County residents who had been financially impacted by the COVID-19 emergency. These rent and utility assistance programs were funded by Lake County's allocation of CARES Act funding.

Federal Emergency Rental Assistance (FERA) The purpose of the FERA Program was to provide direct financial assistance and services to Lake County residents who were financially impacted by the COVID-19 emergency. This rent and utility assistance program was funded by the U.S. Treasury.

COVID-19 Special Assistance NICOR GAS AIDE was a special program available for customers who were impacted by the COVID-19 pandemic. If eligible, customer received a grant up to \$300 toward their past due balance. Customers who previously received LIHEAP, PIPP or Sharing funds were eligible. Residential customers who have a non-heat account also applied.

Pandemic Health Navigator Program

The new Pandemic Health Navigator Program (PHNP) launched in 2021. The program was in partnership with the Illinois Public Health Association (IPHA), the Illinois Primary Health Care Association (IPHCA) and OSF Healthcare System. The program integrated community health centers, Community Action Partnership of Lake County, other community-based organizations, and public health partners to coordinate available resources for Illinois regions that had been most impacted by the COVID-19 pandemic.



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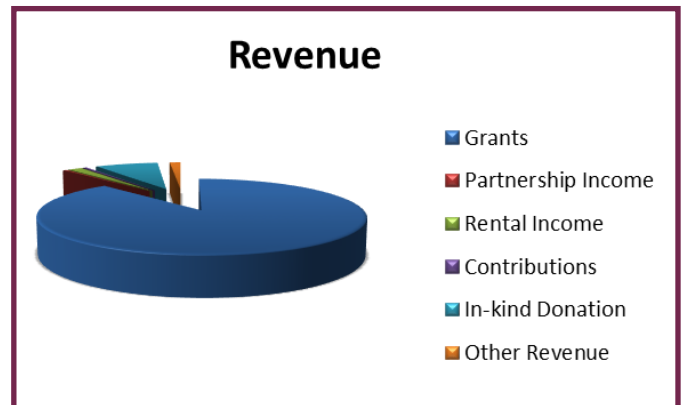
FINANCIAL SNAPSHOT

Budget and Budgetary Expenditures

Community Action Partnership of Lake County
Financial Data Year ended December 31, 2021

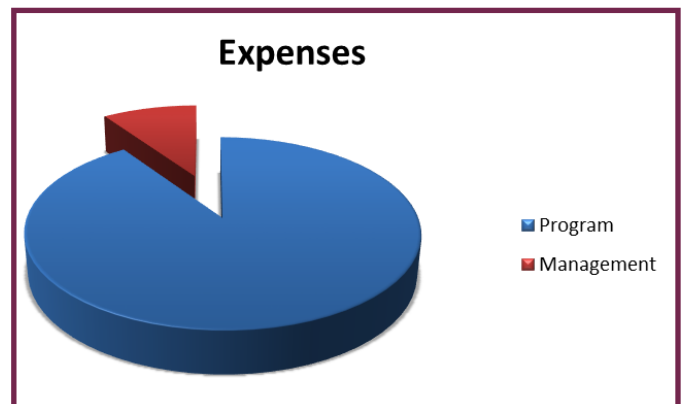
REVENUE

Grants	\$16,961,615
Partnership Income	\$ 72,737
Rental Income	\$ 601,494
Contributions	\$ 103,600
In-kind Donation	\$ 10,531
Other Revenue	\$ 784,714
Total	\$18,534,691



EXPENSES

Program	\$17,778,113
Management	\$756,578
Total	\$18,534,691



Why We Give

Giving to Community Action Partnership is not a business transaction...

It is a connection with the fellow residents in Lake County.

You've listen to their stories and heard their pain.

Many people, even in our neighborhoods, need our help in different ways.

See how your charity donations are used.



Thank you!

<i>Adams Belcher</i>	<i>Gregory</i>	<i>Hudson</i>	<i>Tonja</i>
<i>Anonymous</i>		<i>Irvine</i>	<i>Jackie</i>
<i>Assurance, a Marsh & McLennan Agency LLC company</i>		<i>Jackson</i>	<i>Aki</i>
<i>Atwater</i>	<i>Alisia</i>	<i>Jackson</i>	<i>Michael</i>
<i>Baskerville</i>	<i>Janice</i>	<i>January-Fort</i>	<i>Sheila</i>
<i>Belcher</i>	<i>Marsha</i>	<i>Johnson</i>	<i>Carolina</i>
<i>Beltoya</i>	<i>Richard</i>	<i>Johnson</i>	<i>Willette</i>
<i>Buck</i>	<i>Curtis</i>	<i>Largent</i>	<i>Maria</i>
<i>Burke</i>	<i>Arlene</i>	<i>Lockhart</i>	<i>Tresina</i>
<i>Carnes Woods</i>	<i>Mary</i>	<i>Lockhart White</i>	<i>Mary</i>
<i>Chilamkurti</i>	<i>Chinni</i>	<i>NAUW National Association of University Women, Waukegan</i>	
<i>Day</i>	<i>Arlene</i>	<i>Northern Illinois Food Bank</i>	
<i>Dennin</i>	<i>Jammie</i>	<i>PNC Foundation</i>	
<i>Dobbs Garrison</i>	<i>Andreana</i>	<i>Price</i>	<i>Yolanda</i>
<i>Fifth Third Bank</i>		<i>Smith</i>	<i>Kamil</i>
<i>Gibbins</i>	<i>Carie</i>	<i>Stiger</i>	<i>Dorothy</i>
<i>Hall</i>	<i>Janina</i>	<i>Wintrust Bank</i>	
<i>Harbor Lites IL Chapter, The Links ,Incorporated</i>			



WE ARE AVAILABLE FOR ALL OCCASIONS



CATERING ♦ DECORATING

Full service catering onsite and offsite for meetings and parties to businesses and corporations in Lake County.

ROOM RENTAL AVAILABLE - 250 CAPACITY

Contact Carolina, Special Events Coordinator at 847-249-4330 or cap.catering@caplakecounty.org for information or appointment.

CAP Catering Banquets & Dining on Genesee:
Address: 206 North Genesee Street, Waukegan IL 60085
www.capcateringservices.com

WEATHERIZATION ASSISTANCE PROGRAMS

The Illinois Home Weatherization Assistance Program (IHWAP) helps low income residents and households conserve fuel and reduce energy costs by making their homes and apartments more energy efficient. IHWAP also provides many health and safety upgrades ensuring safe and healthy homes. Energy conservation and health and safety measures provided through home weatherization can ensure citizens have access to more affordable energy services. Weatherization services funded through IHWAP may include:

- ⇒ Air sealing
- ⇒ Attic and wall insulation
- ⇒ HVAC repair or replacement
- ⇒ Water heater repair or replacement



The Multi-Family Illinois Home Weatherization Assistance Program (IHWAP) is for building owners who provide housing to income-eligible residents.

Weatherization services and eligibility requirements are generally the same as those listed above. To receive services, at least two-thirds (66%) of the building's units must be occupied by income-eligible tenants.



Supporting our **community**

North Shore Gas is proud to support **CAP of Lake County** and its dedication to helping people help themselves and each other. Together, we are empowering the communities we serve.

NORTH SHORE GAS[®]

We Keep Life Moving[®]



northshoregasdelivery.com

SOCIAL ENTERPRISES

SOCIAL ENTERPRISES provide valuable training opportunities and supportive jobs for those who have been excluded from the traditional labor market. Additionally, profits generated through social enterprises help reduce the agency's dependence on government funding.



[https://
www.capcateringservices.com/](https://www.capcateringservices.com/)

CAP CATERING SERVICES

Our professional and devoted staff are experts at organizing & executing any and all types of events.

CAP Catering Services provides delicious food and courteous service at affordable prices.

We offer full-service off-site catering to local businesses and corporations for meetings as well as formal and casual dining and parties in the Lake County area.

Classic Corporate Service

Take your meeting, breakfast, lunch or dinner to the next level with – decorative serving platters, chafing dishes, white table linen, colored or white napkins, china, glassware, flatware, ice buckets and more.



CULINARY ARTS WORKFORCE DEVELOPMENT & STAFFING

Join the growing professional workforce in hospitality, catering and restaurant industries
Looking for full or part-time experienced catering chefs, line chefs, cooks, pastry chefs, bakers, assistant kitchen managers and food & beverage managers.

CERTIFICATE & TRAINING DIVISION

Earn a Certificate or gain experience as professional chefs, professional cooks, hospitality supervisors, and/or hospitality managers.
Six or nine-week courses Adult and Youth programs.

[How to Apply](#) [Donate](#)

Testimonial

"I recently graduated from Roberti Culinary Pathway Culinary School and couldn't wait to jump start my career in the culinary field. Luckily for me CAPS had the perfect job opportunity available. I am able to work in a professional kitchen setting as well as serve and set up events. I plan on expanding my business in the future and all of the job experience I am receiving is helping to set me up for success."

Tyrone Warren, CAP Catering Employee 2019/2020



SOCIAL ENTERPRISES

CAP *Changing Lives* Upscale Resale Shop



“Changing Lives” Upscale Resale Shop Goes POP-UP and On-line.

The Pop Up Shop is by appointment only. Call 847-878-2619 to make an appointment.

We practice all suggested COVID-19 guidelines. Customers must wear a mask so we can continue events.

Customers will be given a timeframe to attend and shop to limit the number of visitors inside the storage area at a time. Check-out will be outside. Bring your own truck and friends for pick-up.



<https://www.capt-shirts.com/>

CAP t-shirts and More is a social enterprise of Community Action Partnership of Lake County. When you shop at a non-profit social enterprise, your dollars are reinvested back into the local community.

Social Enterprises provide the same high-quality merchandise that you can find at for-profit on-line sites.

Visit our website to view a sampling of tee shirts, conference materials, and promotional items that can be customized for your company social clubs, groups and reunions.

(847) 249-4330 x3321



FIRST AMERICAN BANK IS PROUD TO SUPPORT
CAP OF LAKE COUNTY

For almost 50 years, First American Bank has remained true to a philosophy that puts the needs of our customers first. We are the largest privately held bank in Illinois with over \$5.0 billion in assets. With 61 locations throughout Illinois, Wisconsin and Florida, we are just the right size for you.

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- Newly remodeled office space.
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- Shared office equipment, including printers and WiFi.
- Conference and training rooms.
- Break room for tenants.

The **Small Business Incubator** program seeks to move talented individuals from self-employment to small business owners.

Through business expansion, new sustainable jobs for local residents who have multiple barriers to meaningful employment will be created.

Business mentors/coaches, financial and legal tools/resources and business expansion opportunities are included for participants in the small business incubator project.

PARTNERSHIPS



Local Community Hiring Agency





IceMiller
LEGAL COUNSEL



build
dreams

Supporting Communities

Ice Miller is proud to support the Community Action Partnership of Lake County. Our law firm supports more than 100 nonprofit organizations throughout our region. We are proud to work together with the Community Action Partnership of Lake County to build dreams in our community.

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